# ConServe Service Offerings **First Party Services**

We understand that customer satisfaction contributes to the success of your organization and as a result, we have developed programs to streamline your internal collection efforts pre-default/charge-off. Our call center and customer services are cost-effective, secure, and customizable to fit your industry.

Our flexible workflow and data management systems make it easy for us to personalize our services:

#### Full-Time Equivalent (FTE) Services

Augment your workforce with our dedicated professionals who will seamlessly act as an extension of your office.

#### Account Servicing

By utilizing a multi-channel contact strategy, we ensure timely communication with Consumers - reducing delinquencies while improving retention and customer satisfaction.

#### Delinquency Management

Our highly skilled Call Center Specialists will help Consumers avoid default and achieve financial stability.

#### Payment Services

Streamline your payment processes with our efficient account management services.

#### Pre-Default, Pre-Charge Off Recovery

Mitigate risks and recover debts more effectively with our specialized recovery techniques.



- ☑ Optimize Revenue
- Streamline Internal Efforts
- Reduce Overhead
- ✓ Scale Staffing
- ☑ Ensure Regulatory Compliance
- **Markov Reduce Delinquencies**
- **☑** Increase Consumer Satisfaction

Our reliable and efficient services, paired with cutting-edge systems, will enable you to concentrate on your primary business responsibilities while we manage internal activities using the most compliant infrastructure in the industry.

Let's **Get Started!** call: 866.761.0700 Email: sales@conserve-arm.com Visit: conserve-arm.com/meet-conserve





## Our Mission

ConServe is dedicated to satisfying the needs of our Clients in a manner consistent with improving the human condition, and that will foster the development of long term mutually beneficial relationships with our Clients, our Employees, our Suppliers and Business Partners and the Community as a whole.

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